

Physician Practice Management Boot Camp

Quorum Conference Center, Brentwood, TN
Tuesday June 18, 2019 – Thursday, June 20, 2019

AGENDA

DAY ONE: TUESDAY, JUNE 18, 2019

1:00 pm – 1:30 pm	Welcome	Theresa Lewis Associate Vice President Physician Services Consulting
1:30 pm – 2:30 pm	From Strategy to Practice Operations: Connecting the Dots	Theresa Lewis
2:30 pm – 2:45 pm	BREAK	
2:45 pm – 5:30 pm	Changing Reimbursement For Physician Practices	John Waltko Vice President Regulatory & Financial Reporting
5:30 pm	Wrap Up	Mark Henning Director Clinical & Operational Performance Improvement

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DAY TWO: WEDNESDAY, JUNE 19, 2019

7:30 am – 8:00 am	CONTINENTAL BREAKFAST	
8:00 am – 8:45 am	The Evolving Role of Practice Managers	Theresa Lewis
8:45 am – 9:45 am	Practice Performance and Analytics	Mark Henning
9:45 am – 10:00 am	BREAK	
10:00 am – 10:45 am	Leading Change	Judy Krempin Director Clinical & Operational Improvement
10:45 am – Noon	Effective Physician /Manager Communication	Theresa Lewis
12:00 pm – 1:00 pm	LUNCH	
1:00 pm – 1:45 pm	Population Health Overview	Theresa Lewis
1:45 pm – 2:30 pm	Patient Access	Mark Henning
2:30 pm – 3:45 pm	Patient Flow & Service Delivery Exercise	Group Exercise
3:45 pm – 4:00 pm	BREAK	
4:00 pm – 5:00 pm	Practice Innovations to Meet Changing Consumer Expectations	Panel Discussion
5:00 pm	Wrap Up	
5:30 pm – 7:00 pm	DINNER	

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DAY THREE: THURSDAY, JUNE 20, 2019

7:30 am – 8:00 am	CONTINENTAL BREAKFAST	
8:00 am – 8:15 am	Welcome	Michele Mayes Senior Vice President Provider Solutions
8:15 am – 9:45 am	Physician Practice Compliance Update	Lisa Boston Director Compliance
9:45 am – 10:30 am	EMR Reporting/Optimization Roundtables	Facilitators: Theresa Lewis & Mark Henning
10:30 am – 10:45 am	BREAK	
10:45 am – Noon	Physician Practice Revenue Cycle Management	Janice Swan Senior Consultant Physician Services
Noon	Closing Comments and Wrap Up	Theresa Lewis