

# 2019 Learning Institute Calendar

To learn more and register, visit our website [www.QHR.com/Education](http://www.QHR.com/Education).



## Classroom Education **Brentwood, Tennessee**

Mar 26 – 29, 2019	Reimbursement Boot Camp – Critical Access Hospitals	Accredited by NASBA
May 14 – 17, 2019	Sustainable Readiness: Regulatory, Quality & The Healthcare Environment	Accredited by TN Nurses
May 21 – 22, 2019	Project Management 101 for Healthcare Leaders	
Jun 18 – 20, 2019	Physician Practice Management	
Jul 10 – 12, 2019	Case Management Boot Camp	Accredited by TN Nurses
Jul 23 – 25, 2019	Patient Financial Services (PFS) Managers Boot Camp	
Aug 14 – 16, 2019	CNO Conference: Success for Today, Sustainability for Tomorrow	Accredited by TN Nurses
Sep 11 – 12, 2019	Leading From the Middle: Core Skills for Success	Accredited by TN Nurses
Sep 24 – 27, 2019	Reimbursement for PPS Hospitals Boot Camp	Accredited by NASBA
Oct 7 – 10, 2019	Lean Healthcare Green Belt Certification	
Oct 15 – 18, 2019	Reimbursement Boot Camp – Critical Access Hospitals	Accredited by NASBA
Nov 13 – 14, 2019	Annual Compliance Conference	Accredited by CCB

## Board Leadership Webinars

Jan 15, 2019	Noon – 1 pm	Leading for Results and Sustainability
Feb 12, 2019	Noon – 1 pm	Cyber Security – Lessons Learned
Mar 12, 2019	Noon – 1 pm	The Role of the CMO in Your Hospital
Apr 9, 2019	Noon – 1 pm	Reimbursement & Regulatory Updates
May 14, 2019	Noon – 1 pm	Compliance Update
Jun 11, 2019	Noon – 1 pm	Operational Excellence
Jul 9, 2019	Noon – 1 pm	Community Health Needs Assessments
Aug 13, 2019	Noon – 1 pm	Fostering a Culture of Care
Sep 10, 2019	Noon – 1 pm	Effective Meetings: Lessons from the Board Room
Oct 8, 2019	Noon – 1 pm	Quality as Your Competitive Advantage
Nov 12, 2019	Noon – 1 pm	The Board's Role in Marketing the Hospital in Your Community

## Compliance Webinars **Accredited by CCB**

Feb 22, 2019	10:30 – 11:30 am	Compliance Officer Hot Topics: Opioid Prescribing Practices — Compliance and Quality Update
Apr 18, 2019	10:30 – 11:30 am	Compliance Officer Hot Topics: How to Design an Effective Compliance Training Program
Jun 20, 2019	10:30 – 11:30 am	Compliance Officer Hot Topics: Conducting Workplace Compliance Investigations
Aug 20, 2019	10:30 – 11:30 am	Compliance Officer Hot Topics: Case Studies — Stark and Anti-Kickback
Oct 15, 2019	10:30 – 11:30 am	Compliance Officer Hot Topics: HIPAA Privacy & Security Touch Base
Dec 5, 2019	10:30 – 11:30 am	Compliance Officer Hot Topics: Legalized Marijuana and Its Impact on Compliance

## Finance & Reimbursement Webinars **Accredited by NASBA**

Feb 21, 2019	2 – 3 pm	Reimbursement & Regulatory Update: Health Care Reform: Post ACA Developments Including Trump Administration Actions
Mar 12 – 14, 2019	2 – 3 pm	IRS Billing & Collections Requirements — 3-Part Series
Mar 21, 2019	2 – 3 pm	Deeper Dive on Medicare Uncompensated Care Reimbursement “Cost Reporting Worksheet S-10”
Apr 10 – 11, 2019	10:30 – 11:30 am	Medicare Designated Provider-Based Clinics and Departments — 2-Part Webinar Series
Apr 23 – 25, 2019	2 – 3 pm	Medicare Certified Rural Health Clinics: Certification and Reimbursement — 3-Part Series
May 21 – 22, 2019	2 – 3 pm	Reimbursement & Regulatory Update: Inpatient Proposed Rules — 2-Part Series
Jul 16, 2019	2 – 3 pm	Critical Access Hospitals Reimbursement 101
Aug 13 – 15, 2019	2 – 3 pm	Reimbursement & Regulatory Update: Final Inpatient PPS Rule & Reimbursement Changes — 3-Part Series
Sep 10 – 11, 2019	10:30 – 11:30 am	Reimbursement & Regulatory Update: Outpatient PPS & PFS Proposed Rules — 2-Part Series
Dec 3 – 4, 2019	10:30 – 11:30 am	Reimbursement & Regulatory Update: Final Outpatient PPS Rules — 2-Part Series
Dec 3 – 5, 2019	2 – 3 pm	Reimbursement & Regulatory Update: Final Physician Fee Schedule Rules — 3-Part Series

## Operation Excellence Webinars (\*Denotes Webinars Accredited by TN Nurses Association)

Feb 28, 2019	10:30 – 11:30 am	* Regulatory Update: CMS Regulations & the Accreditation Requirements for Violent Self-Destructive & Non-Violent Self-Destructive Restraints
Mar 1, 2019	10:30 – 11:30 am	Workforce Efficiency — Understanding Daily Productivity
Mar 5, 2019	10:30 – 11:30 am	* Clinical Documentation Integrity: Stay Ahead of the Curve
Mar 6, 2019	10:30 – 11:30 am	Physician Practice: Physician and APP Compensation for a Changing Environment
Mar 19, 2019	10:30 – 11:30 am	* Quality Update: Reducing Care Variation - Controlling Costs, Enhancing Outcomes
May 2, 2019	10:30 – 11:30 am	* Regulatory Update: QAPI and the PI Plan -- The Regulatory Requirements
May 17, 2019	10:30 – 11:30 am	Workforce Efficiency — Maximizing Labor Resources
Jun 5, 2019	10:30 – 11:30 am	Rural Health Clinics: Survey Ready Operations
Jun 25, 2019	10:30 – 11:30 am	* Quality Update: Surgical Services – Best Practices in Throughput and Management
Jul 16, 2019	10:30 – 11:30 am	* Clinical Documentation Integrity: Facing the Challenges
Aug 7, 2019	10:30 – 11:30 am	Physician Practice: Patient Access – Optimizing Resources to Meet Patient Demand
Aug 15, 2019	10:30 – 11:30 am	* Regulatory Update: Infection Prevention & Control – Cleaning, Disinfection & Sterilization
Aug 16, 2019	10:30 – 11:30 am	Workforce Efficiency - Physician Practice Productivity
Sep 24, 2019	10:30 – 11:30 am	* Quality Update: Population Health
Oct 22, 2019	10:30 – 11:30 am	* Clinical Documentation Integrity: Program Expansion
Nov 6, 2019	10:30 – 11:30 am	Physician Practice: Strategies for Value-Based Reimbursement
Nov 8, 2019	10:30 – 11:30 am	* Regulatory Update: The Healthcare Environment
Nov 15, 2019	10:30 – 11:30 am	Workforce Efficiency — Team Approach to Labor Management
Nov 19, 2019	10:30 – 11:30 am	* Quality Update: ED Throughput

## Project Management Webinars

Feb 8, 2019	10:30 – 11:30 am	Root Cause Analysis and Mistake Proofing
Jun 14, 2019	10:30 – 11:30 am	Lean Management and Culture Change
August 9, 2019	10:30 – 11:30 am	Lean History, Tenets and Principles
Sep 5, 2019	10:30 – 11:30 am	The Gemba Walk and Process Observations
Sep 20, 2019	10:30 – 11:30 am	Creating a Methodical Project Management Process

## Revenue Cycle Webinars

Jan 31, 2019	10:30 – 11:30 am	Managing Charge Performance: Series I — Setting Up Your Chargemaster for Success
Mar 26, 2019	10:30 – 11:30 am	Managing Charge Performance: Series II — Charge Capture Excellence
Apr 16, 2019	10:30 – 11:30 am	Reducing Revenue Cycle Financial Risks with a System Implementation – Preparing your Revenue Cycle
Jun 18, 2019	10:30 – 11:30 am	Improving Payer Yield
July 18, 2019	10:30 – 11:30 am	Managing Claim Production and Interpreting Insurance Remittance Payments, Contractuals & Denials
Aug 1, 2019	10:30 – 11:30 am	Building (or Rebuilding) your Revenue Cycle Steering Committee

## Supply Chain Webinars

May 9, 2019	10:30 – 11:30 am	Inventory Management
Aug 27, 2019	10:30 – 11:30 am	Supply Chain in the OR and Supply Cost per Case
Oct 24, 2019	10:30 – 11:30 am	Care Variation - Reducing Supply Utilization

**Questions about these educational opportunities? Check our website at [www.QHR.com/Education](http://www.QHR.com/Education).**  
 Employees of Quorum managed hospitals are eligible to receive complimentary access to education.  
 Please enter your organization's access code at checkout to register at no cost. If you do not have your organization's code or have questions, please contact the QHR Learning Institute.